



HEROtsc has 7 sites in the UK, amounting to 21,100 m² of operating space and 2100 staff. We consumed 7.96 GWH of energy through electricity and gas this footprint year. For the same period, our business practices produced a Carbon Footprint of 5928.96 tonnes CO₂. We're determined to reduce it.

Background

- Before 2006, we did our best to incorporate energy management into our practices and reduce our environmental impact, but we needed a little help from the experts.
- In 2006, the Carbon Trust was engaged to survey our energy consumption and efficiency as a business, to suggest ways for us to reduce it.
- In 2007, Green Energy Partners were engaged to grow this project to include our social responsibilities as a corporation.
- Now in 2009, we recognise our potential to shape our practices and working environment a round us for the better.

Environmental Objectives

- Minimise the environmental impact of our business activities.
- Reduce our consumption of energy and raw materials.
- Minimise waste generation by reducing, reusing and recycling.
- Reduce the environmental impact in our supply chain by working with our partners and suppliers.
- Integrate environmental management and decision-making into the business.
- To reduce our absolute energy consumption by 10%, our waste to landfill by 20% and our water consumption by 20% of 2008 levels, in 3 years.

HEROtsc Activity and Outcomes

Activity	Outcome
Carbon Footprinting	Generates awareness, better environmental management, and a 4% reduction in CO ₂ e emissions.
Employee Surveying	Increased involvement & data accuracy.
Carbon Disclosure Project Submission	Absolute transparency of our environmental impacts and publicising our intention to be greener.
Recycling Zones	Greater awareness, enabling and reduced landfill waste.
Energy management	Reduced energy consumption & consequent financial savings by making the best decisions on the use of our estate.
Education campaign	Increased understanding, consultation and involvement.
Improving lighting systems	Better management, reduced energy consumption, healthier working environment and consequent energy and financial savings.
Intelligent utilities contracts	Reduces the cost of our current energy consumption, and gives more accurate monitoring information.
Intelligent building use	Reduces waste from conflicting heating, ventilation and air conditioning systems and consequent energy and financial savings.
Involvement in local schemes and campaigns	Increases awareness, reduces emissions, improves our interaction with our local councils and environments, and increases our commitment and responsibilities.

Benefits to Client

- HEROtsc supplies services that are ethically and environmentally positive.
- We consider our resource use and impacts, so our clients have confidence and pride in our business.
- We strive for better environments, health and greener thinking.

HEROtsc are innovators in the design, development, deployment & delivery of insightful customer management solutions.

Results

- An environmental policy & system of management, now aiming for ISO 14001 audit & accreditation.
- ↓ Year 1- A 4.3 % Reduction of our absolute Carbon Footprint.
- ↓ Resource & energy consumption.
- ↓ Reduction of overheads & emissions.
- ↑ Monitoring, management, awareness & control of environmental impacts.
- ↑ Increased staff environmental awareness & engagement.
- ↑ Resource use efficiency & staff involvement.
- ↑ Increased ethical thinking, value & confidence for our clients

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HEROtsc are members of:

